

If you are a British passport holder, then a visa is not needed.

Euros before departure as there will be no opportunity to exchange money, alternatively, you can send them with a debit card if you are happy to do so.

Mobile phones will be allowed for this trip. They will be able to use it on the journey and at certain times during the day. The rest of the time, mobile phones will be given to teachers to look after so it does not distract students from the retreat.

Yes, we suggest a disposable camera. Digital camera is also allowed.

When filling out the registration form provided to you by the school you will have a chance to let us know who your child would prefer to share a tent with. The final arrangement is then made by the local trip leader to ensure a balanced mix of students and a harmonious environment, teachers will ensure that they are staying with at least one of their selected friends. We do everything we can to have friends stay with each other since it makes it more fun for everyone. We don't tell the students who they are staying with until we get to the destination. Please know your child and friends rarely spend a lot of time in the rooms, we're too busy having adventures the whole week!

Yes of course. Boys will be sharing with boys and girls will be sharing with girls. Students will not be allowed into each other's rooms at any point during the trip.

The deposit is unfortunately non-refundable, unless we can get another student to replace

Yes of course. There will be daily updates from the school in regard to how the trip is going and photos will be uploaded by staff when it doesn't conflict with children's supervision. The school will let you know the format for communication closer to the time of the trip.

Students will have access to their phones in the evenings and there is Wi-Fi available. We will be giving students limited time on their phones as we want them immersed in the retreat. When they do have their phones, we do encourage them to call/message home.

For all our trips, we're here to support each unique child's experience. Our staff are committed to providing the necessary support to help your child navigate through their anxieties. We actively promote emotional well-being and offer various strategies and resources to help children manage their emotions effectively. We offer choices for them to participate in their own way with the different activities and workshops we host. They are in safe hands and will be cared for with great attention.

For all medical requirements, please fill out the details in the form provided to you by the school. On receiving the form, the trip leader or medical representative from your local school will reach out to discuss this with you. We will ensure that your child's medical needs are taken care of during the trip.

Our staff and teachers are trained to handle various situations, including travel sickness.

They will be prepared to provide assistance and support to children who may experience travel sickness during the trip. If necessary, appropriate care will be provided, and any required

The adult to child ratio will be carefully maintained to ensure the safety and supervision of all children. We follow guidance from the DfE and aim to have a ratio of 1 adult to every 10 children, which allows for effective management and support throughout the trip. On international trips such as this one, we do take extra staff as well.

Children will travel by coach with experienced drivers and our staff. Timings will be travel

Parent volunteering opportunities are not available for this trip, as we have a well-prepared team of teachers, staff, and instructors who will be responsible for the supervision and support of the children throughout the trip.